

Refund Policy

A refund will be given prior to the official start of a course session. Clients must contact AIR Training Solutions to request a refund. Clients will have a 10-day grace period after the initial date of purchase to notify AIR that they wish to request a refund. Once it has been verified that the course was not progressed past the 'Before We Get Started' section, the refund will be processed via PayPal minus a 5% transaction fee. After the 10-day grace period, the client is no longer eligible for a refund.

If the client has viewed up to completion of lesson 1, they will be eligible for a store credit within a 60-day grace period from the initial purchase date. Store credits do not expire and can be applied at the checkout. If more than the first lesson of the course session has been viewed or the client is outside of the 60-day grace period, they are no longer eligible for the store credit.

Students who have completed a course are not eligible for a refund or store credit.

ADMINISTRATORS: Please see the administrator credit policy located at the bottom of airchildcare.com